

DMH – HICN Project

Information for the Business Users and Providers

History:

Congress passed the Medicare Access and CHIP Reauthorization Act (MACRA) of 2015 mandating the removal of the SSN-based HICN from Medicare cards to address the current risk of beneficiary medical identity theft.

The Centers for Medicare & Medicaid Services (CMS) uses the Health Insurance Claim Number (HICN) with multiple parties, such as Social Security Administration (SSA), Railroad Retirement Board (RRB), States, Medicare providers, Medicare plans, etc. They have initiated the Social Security Number Removal Initiative (SSNRI) project which will replace the HICN with a new Medicare Beneficiary Identifier (MBI), which does not contain a Social Security Number (SSN) or other personal information. This mandate is to be completed by January 1, 2020.

The HICN will have to be kept internally in order to reference any claims/appeals that were submitted using the HICN. The HICN can NOT be given out to any external entities. This number can remain in DMH systems and on screens and reports that ONLY internal state employees can access after the January 1, 2020, cutoff date.

Several DMH staff and ITSD/DMH staff have been working to ensure the new MBI number will be displayed in CIMOR and the Data Warehouse where necessary after October 1, 2018.

CMS is currently in the process of mailing the new Medicare cards. Any new consumers after April 1, 2018, should already have their cards.

CIMOR Screen Changes:

The following pages will be displaying the CIMOR screens that have been changed due to this project and the reason behind the changes:

Face Sheet

On this screen, under the Identifiers area, the Medicare line will only show a “Y” or “N” to specify whether or not the consumer has Medicare. Also, the Potential Payers on File area will now list all current and prior payers. If the Payer is prior, the word Prior will be in parenthesis after the payer (i.e., Medicare Part A (Prior)).



Consumer Face Sheet Summary

Date 09/06/2018 Print

- Consumer
 - Face Sheet**
 - Demographics
 - Benefit/Eligibility
 - Consumer Res
 - Contact Log
 - Screenings
 - View Assmt
 - GPRA
 - Episodes of Care
 - Change Organization
- My Organization
- CO Functions
 - EMT
- Administration
 - Reports
- Help
- Utilities

Identifiers		Address	
Gender	Female	Address 1	123 Main Street
DMH ID	12345	Address 2	
DCN	01234567	City State Zip	Jefferson City, Missouri 65109
Date of Birth	01/01/1953	County	COLE
Age	65	Day Phone	
Social Security	111-22-3333	Evening Phone	
Medicare	Y	Cellular Phone	
		E-Mail	
		Living Arrangement	18 & > with Alone

Resources

Cultural Background

Race	White	Primary Language	Unknown or Unable to Determine
Hispanic Origin	Not of Hispanic Origin		

Marital Status

Marital Status	Divorced
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Education

School	
Status	

Employment

Employment Status	Not In Workforce-Other	Employer Phone	
Employer			

Special Needs & Public Health Conditions

Special Need(s)	
Public Health Conditions	
Advanced Directive	

Potential Payers On File

Potential Payers	SMT, Medicare Part A, Medicare Part B, Medicaid, SSA
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Benefit/Eligibility Medicaid Demographics Tab

On this screen, the Medicaid Demographics tab has been modified to show the MBI instead of the HICN.



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View Benefits & Eligibility

DCN 01234567 SSN 111-22-3333

SMT Medicare Insurance SSA Data Other Payer **Medicaid Eligibility** Medicaid Care Levels Medicaid TPL Medicaid Demographics

DCN	01234567					Print
Last Name	DOE	First Name	JOHN	Middle Initial		
Race	WHITE	Gender	M	SSN	111223333	SSN Verification X
Birth Date	01/01/1956	Deceased Date		Medicare Number	3ZZ0ZZ9ZZ22	
Address 1	123 MAIN STREET			Reinvestigation Date		
Address 2						
City	JEFFERSON CITY	State	MO	Zip Code	65109	
Pay County				Alias DCN		
Residence County						
Other Potential Choices						
DCN	SSN	Last Name	First Name	Gender	Birth Date	

Identifiers

On this screen, the Medicare Number will no longer be displayed.



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- Consumer
 - Face Sheet
- Demographics
 - Addresses
 - Phones
 - Email
 - Citizen/Ethnic
 - Aliases
 - Custody
 - Education
 - Employment
 - Identifiers**
 - Languages
 - Legal Authority

List Identifiers

	ID Type	ID Number	From Date	To Date
View	SSN	111223333	09/01/2006	
View	DMH ID	12345	09/01/2006	
View	Medicaid DCN	01234567	09/01/2006	
View	Local Chart Number	0000000000	09/01/2006	
View	Local Chart Number	1111111111	04/07/2011	
View	Local Chart Number	2222222222	04/30/2018	

[Add](#)

“Medicare Number” has been removed as a search option anywhere you can search for “ID Number” like this.

On any screens that have the ID Type field, the option Medicare Number will no longer appear in the drop-down list as a search option.

CIMOR
Development
Consumer

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Search for a Consumer

Recent Searches

Last Name	<input type="text"/>	First Name	<input type="text"/>	Middle	<input type="text"/>	<input type="button" value="Search"/>
City	<input type="text"/>	Date of Birth	<input type="text"/>	Gender	<input type="text"/>	<input type="button" value="Clear"/>
ID Type	<input type="text"/>	ID Number	<input type="text"/>	Zip Code	<input type="text"/>	<input checked="" type="checkbox"/> Include Alias(s) <input type="checkbox"/> My Org Only

- Behavioral Support Plan
- BSP Physical Aggression
- BSP Self Injurious Behavior
- Community Waiver Slot
- Comprehensive Waiver Slot
- DHSS TBI Waiver
- DOC ID Number
- Driver's License
- Duplicate DCN
- Duplicate DMH ID
- Duplicate Local Chart Number
- Estate Number
- FI Employer
- Local Chart Number
- Lopez Waiver Slot
- Money Follows the Person
- Partnership Waiver Slot
- SDS Start Date
- SSN
- Supported Housing Inspection ID