

DMH – HICN Project

Information for the Business Users and Providers

History:

Congress passed the Medicare Access and CHIP Reauthorization Act (MACRA) of 2015 mandating the removal of the SSN-based HICN from Medicare cards to address the current risk of beneficiary medical identity theft.

The Centers for Medicare & Medicaid Services (CMS) uses the Health Insurance Claim Number (HICN) with multiple parties, such as Social Security Administration (SSA), Railroad Retirement Board (RRB), States, Medicare providers, Medicare plans, etc. They have initiated the Social Security Number Removal Initiative (SSNRI) project which will replace the HICN with a new Medicare Beneficiary Identifier (MBI), which does not contain a Social Security Number (SSN) or other personal information. This mandate is to be completed by January 1, 2020.

The HICN will have to be kept internally in order to reference any claims/appeals that were submitted using the HICN. The HICN can NOT be given out to any external entities. This number can remain in DMH systems and on screens and reports that ONLY internal state employees can access after the January 1, 2020, cutoff date.

Several DMH staff and ITSD/DMH staff have been working to ensure the new MBI number will be displayed in CIMOR and the Data Warehouse where necessary after October 1, 2018.


CMS is currently in the process of mailing the new Medicare cards. Any new consumers after April 1, 2018, should already have their cards.

CIMOR Screen Changes:

The following pages will be displaying the CIMOR screens that have been changed due to this project and the reason behind the changes:

Face Sheet

On this screen, under the Identifiers area, the Medicare line will only show a “Y” or “N” to specify whether or not the consumer has Medicare. Also, the Potential Payers on File area will now list all current and prior payers. If the Payer is prior, the word Prior will be in parenthesis after the payer (i.e., Medicare Part A (Prior)).



Consumer Face Sheet Summary

Date 09/06/2018 Print

- Consumer
 - Face Sheet**
 - Demographics
 - Benefit/Eligibility
 - Consumer Res
 - Contact Log
 - Screenings
 - View Assmt
 - GPRA
 - Episodes of Care
 - Change Organization
- My Organization
- CO Functions
 - EMT
- Administration
 - Reports
- Help
- Utilities

Identifiers		Address	
Gender	Female	Address 1	123 Main Street
DMH ID	12345	Address 2	
DCN	01234567	City State Zip	Jefferson City, Missouri 65109
Date of Birth	01/01/1953	County	COLE
Age	65	Day Phone	
Social Security	111-22-3333	Evening Phone	
Medicare	Y	Cellular Phone	
		E-Mail	
		Living Arrangement	18 & > with Alone

Resources

Cultural Background

Race	White	Primary Language	Unknown or Unable to Determine
Hispanic Origin	Not of Hispanic Origin		

Marital Status		Education	
Marital Status	Divorced	School	
		Status	

Employment

Employment Status	Not In Workforce-Other	Employer Phone	
Employer			

Special Needs & Public Health Conditions

Special Need(s)

Public Health Conditions


Advanced Directive

Potential Payers On File

Potential Payers	SMT, Medicare Part A, Medicare Part B, Medicaid, SSA
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Benefit/Eligibility Medicaid Demographics Tab

On this screen, the Medicaid Demographics tab has been modified to show the MBI instead of the HICN.



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View Benefits & Eligibility


DCN [01234567](#) SSN [111-22-3333](#)

SMT Medicare Insurance SSA Data Other Payer **Medicaid Eligibility** Medicaid Care Levels Medicaid TPL Medicaid Demographics

DCN	01234567			Print	
Last Name	DOE	First Name	JOHN	Middle Initial	
Race	WHITE	Gender	M	SSN	111223333 SSN Verification X
Birth Date	01/01/1956	Deceased Date		Medicare Number	3ZZ0ZZ9ZZ22
Address 1	123 MAIN STREET			Reinvestigation Date	
Address 2					
City	JEFFERSON CITY	State	MO	Zip Code	65109
Pay County	Alias DCN				
Residence County					
Other Potential Choices					
DCN	SSN	Last Name	First Name	Gender	Birth Date

Identifiers

On this screen, the Medicare Number will no longer be displayed.



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- Consumer
 - Face Sheet
- Demographics
 - Addresses
 - Phones
 - Email
 - Citizen/Ethnic
 - Aliases
 - Custody
 - Education
 - Employment
 - Identifiers**
 - Languages
 - Legal Authority

List Identifiers

	ID Type	ID Number	From Date	To Date
View	SSN	111223333	09/01/2006	
View	DMH ID	12345	09/01/2006	
View	Medicaid DCN	01234567	09/01/2006	
View	Local Chart Number	0000000000	09/01/2006	
View	Local Chart Number	1111111111	04/07/2011	
View	Local Chart Number	2222222222	04/30/2018	

[Add](#)

“Medicare Number” has been removed as a search option anywhere you can search for “ID Number” like this.

On any screens that have the ID Type field, the option Medicare Number will no longer appear in the drop-down list as a search option.

CIMOR
Development
Consumer

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Search for a Consumer

Recent Searches

Last Name	<input type="text"/>	First Name	<input type="text"/>	Middle	<input type="text"/>	<input type="button" value="Search"/>
City	<input type="text"/>	Date of Birth	<input type="text"/>	Gender	<input type="text"/>	<input type="button" value="Clear"/>
ID Type	<input type="text"/>	ID Number	<input type="text"/>	Zip Code	<input type="text"/>	<input checked="" type="checkbox"/> Include Alias(s) <input type="checkbox"/> My Org Only

ID Type Options:
Behavioral Support Plan
BSP Physical Aggression
BSP Self Injurious Behavior
Community Waiver Slot
Comprehensive Waiver Slot
DHSS TBI Waiver
DOC ID Number
Driver's License
Duplicate DCN
Duplicate DMH ID
Duplicate Local Chart Number
Estate Number
FI Employer
Local Chart Number
Lopez Waiver Slot
Money Follows the Person
Partnership Waiver Slot
SDS Start Date
SSN
Supported Housing Inspection ID