DMH – HICN Project
Information for the Business Users and Providers

History:
Congress passed the Medicare Access and CHIP Reauthorization Act (MACRA) of 2015 mandating the removal of the SSN-based HICN from Medicare cards to address the current risk of beneficiary medical identity theft.

The Centers for Medicare & Medicaid Services (CMS) uses the Health Insurance Claim Number (HICN) with multiple parties, such as Social Security Administration (SSA), Railroad Retirement Board (RRB), States, Medicare providers, Medicare plans, etc. They have initiated the Social Security Number Removal Initiative (SSNRI) project which will replace the HICN with a new Medicare Beneficiary Identifier (MBI), which does not contain a Social Security Number (SSN) or other personal information. This mandate is to be completed by January 1, 2020.

The HICN will have to be kept internally in order to reference any claims/appeals that were submitted using the HICN. The HICN can NOT be given out to any external entities. This number can remain in DMH systems and on screens and reports that ONLY internal state employees can access after the January 1, 2020, cutoff date.

Several DMH staff and ITSD/DMH staff have been working to ensure the new MBI number will be displayed in CIMOR and the Data Warehouse where necessary after October 1, 2018.

CMS is currently in the process of mailing the new Medicare cards. Any new consumers after April 1, 2018, should already have their cards.

CIMOR Screen Changes:
The following pages will be displaying the CIMOR screens that have been changed due to this project and the reason behind the changes:
**Face Sheet**

On this screen, under the Identifiers area, the Medicare line will only show a “Y” or “N” to specify whether or not the consumer has Medicare. Also, the Potential Payers on File area will now list all current and prior payers. If the Payer is prior, the word Prior will be in parenthesis after the payer (i.e., Medicare Part A (Prior)).
Benefit/Eligibility Medicare Tab

On this screen, the Medicare tab has been modified to break out the Medicare Part A, Medicare Part B, and HICN information into separate grids. Also, a new Medicare Billing Information role has been established and is what will be needed to access this screen. Only billing staff who require this information should be given access to this tab. Billers who need access to this screen will need to submit an ARA request for the Medicare Billing Information role to get access to this tab.
**Benefit/Eligibility Medicaid Demographics Tab**

On this screen, the Medicaid Demographics tab has been modified to show the MBI instead of the HICN.
**Identifiers**

On this screen, the Medicare Number will no longer be displayed.

<table>
<thead>
<tr>
<th>ID Type</th>
<th>ID Number</th>
<th>From Date</th>
<th>To Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>View SSN</td>
<td>111223333</td>
<td>09/01/2006</td>
<td></td>
</tr>
<tr>
<td>View DMH ID</td>
<td>12345</td>
<td>09/01/2006</td>
<td></td>
</tr>
<tr>
<td>View Medicaid DCN</td>
<td>01234567</td>
<td>09/01/2006</td>
<td></td>
</tr>
<tr>
<td>View Local Chart Number</td>
<td>0000000000</td>
<td>09/01/2006</td>
<td></td>
</tr>
<tr>
<td>View Local Chart Number</td>
<td>111111111</td>
<td>04/07/2011</td>
<td></td>
</tr>
<tr>
<td>View Local Chart Number</td>
<td>2222222222</td>
<td>04/30/2018</td>
<td></td>
</tr>
</tbody>
</table>
“Medicare Number” has been removed as a search option anywhere you can search for “ID Number” like this. On any screens that have the ID Type field, the option Medicare Number will no longer appear in the drop-down list as a search option.